

MTN Prepaid Device Value Adds Terms and Conditions: Please note that as of 25 January 2021 the provisions of clause 1.2, 1.4, 1.4.1.1, 1.5, 1.5.1.4 and 1.5.2.4 have been amended.

NOTE:

- A. The following Terms and Conditions contain assumptions of risk and/or liability by Customers and limit and exclude liabilities, obligations and legal responsibilities which Mobile Telephone Networks Proprietary Limited (“MTN”) will have towards Customers and other persons.**
- B. These Terms and Conditions also limit and exclude Customers rights and remedies against MTN and place various risks, liabilities, obligations and legal responsibilities on the Customer.**
- C. These Terms and Conditions may result in Customers being responsible for paying additional costs and amounts and MTN may also have claims and other rights against the Customer.**
- D. To the extent that the Terms and Conditions or any goods or services provided under the Terms and Conditions are governed by the Consumer Protection Act, 2008 (the "Consumer Protection Act"), no provision of the Terms are intended to contravene the applicable provisions of the Consumer Protection Act, and therefore all provisions of the Terms and Conditions must be treated as being qualified, to the extent necessary, to ensure that the applicable provisions of the Consumer Protection Act are complied with.**
- E. The Customer must read these Terms and Conditions. The use of this product/service will constitute as agreement to comply with these Terms and Conditions.**
- F. Please pay special attention to all the clauses. Please note that these Terms and Conditions must be read together with the standard MTN Internet product and service Terms and Conditions.**

1. Introduction

- 1.1 MTN new PayAsYouGo customers who purchase a new 3G, 4G/LTE device on a ‘new’ MTN SIM and load cumulative data bundles, will unlock Free Data and Social Bundles.

1.2 The MTN 3G, 4G/LTE Device Promotion is available from 5th of October 2020 to 31st of July 2021.

1.3 MTN may, in its sole and absolute discretion, amend or withdraw this promotion with notice. Customers must visit www.mtn.co.za regularly for notices, updates and/or changes to services.

1.4 Customers who purchase 3G devices and spend R15 (Fifteen Rand) on any data bundle (can be cumulative) every month will receive **FREE** additional Data and Social Bundles as per promotional period, validity and device prices below:

1.4.1 3G Value Add:

1.4.1.1 500MB YouTube x 3 months;

1.4.1.2 500MB Data x 3 months

1.4.1.3 7 days/weekly validity.

1.4.1.1 The above-mentioned free data and social bundles are valued at R200

1.5 Customers who purchase 4G/LTE devices and spend R25 (Twenty-Five Rand) on any data bundle (can be cumulative) every month will receive **FREE** additional Data and Social Bundles as per promotional period, validity and device prices below:

1.5.1 4G/LTE: below R1999

1.5.1.1 1GB YouTube x 3 months;

1.5.1.2 1GB Data x 12 months

1.5.1.3 7 days/weekly validity

1.5.1.4 The above-mentioned free data and social bundles are valued at R900:

1.5.2 4G/LTE: Above R2000

1.5.2.1 1GB YouTube x 6 months;

1.5.2.3 1GB Data x 12 months

1.5.2.3 7 days/weekly validity.

1.5.2.4 The above-mentioned free data and social bundles are valued at R1000:

1.6 The Customers must successfully activate the new cell phone number, in terms of the Regulation of Interception of Communications and Provision of Communication-related Information Act 70 of 2002 as amended and any regulations thereto ("RICA"). RICA may be done at any selected MTN Stores or Retailers.

2. MTN 3G Device Promotion Terms and Conditions

2.1 Please refer to the table below for a list of 3G Devices and Data allocation:

Qualifying Device	500MB of YouTube bundle (Valid 7 Days)	500MB of Anytime data (Valid 7 Days)	Validity
Hisense U605	500MB You Tube x 3 months	500MB X3 months	7 days/ weekly validity
Hisense U601s Pro			
Mobicel Blink			
Mobicel Fame			
Mobicel Trendy Lite			
Mobicel V1			
Tecno AC32			
Itel A52s Lite			

2.2 Please refer to the table below for a list of 4G/LTE Devices below R1 999 and Data allocation:

Qualifying Device	YouTube bundle (Valid 7 Days)	1GB of Anytime data (Valid 7 Days)	Validity
Hisense E6 Infinity	1GB X3 months	1GB X12 months	7 days/ weekly validity
Hisense F10			
Hisense E8			
Hisense F20			
Hisense F22			
Hisense Infinity E30 Lite			
Hisense Infinity E40 Lite			
Huawei Y5 Lite			
Huawei Y6 2018			
Huawei Y5P			
Mobicel Hype			
Mobicel R4 LTE			
Mobicel R8			
Mobicel Trendy 2 LTE			

Nokia 1 Plus			
Nokia 2.1			
Nokia 3			
Nokia C2			
Samsung Galaxy Grand Prime Plus			
Samsung Galaxy A01			

2.3 Please refer to the table below for a list of 4G/LTE Devices above R2 000 and Data allocation:

Qualifying Devices	YouTube bundle (Valid 7 Days)	1GB of Anytime data (Valid 7 Days)	Validity
Hisense Infinity E40	1GB X6 months	1GB X12 months	7 days/ weekly validity
Huawei MatePad T			
Huawei Y5 2019			
Huawei Y6 2019			
Huawei Y6s			
Dual SIM			
Huawei Y6P			
Huawei Y7 2019			
Huawei Y7P			
Nokia 2.3			
Nokia 3.2			
Nokia 5.1 Plus			
Nokia 6.1			
Samsung A10			
Samsung A10s			
Samsung A11			
Samsung Galaxy A20			
Samsung Galaxy A21			
Samsung Galaxy A21s			
Samsung Galaxy A30			
Samsung Galaxy A31			

- 2.4 This Offering is subject to the Terms and Conditions of the Customer's individual price plan.
- 2.5 The customer can only receive the offer once per phone number (new MTN PayAsYouGo SIM).
- 2.6 The FREE promo inclusive data value will always deplete 1st before any purchased inclusive data value. Once the FREE inclusive data value has been depleted, customers will be charged an Out of Bundle Rate (Base Priceplan Data Rate) from their Airtime or it will deplete their data bundle (if one is loaded).
- 2.7 The provisioning of the FREE inclusive data value will take up to 24 hours to be activated.
- 2.8 Customers will only receive the device value add and not the SIM value adds.
- 2.9 Customers who purchase a Bundle Bonanza SIM card with the promotion will get the SIM benefit, unless paired with a NEW MTN device, because a customer is eligible to get one value add per promotion.

3. Terms of Use

MTN reserves the right, in its sole and absolute discretion, to terminate or suspend the customers from using this product or the network services where MTN suspects abuse of its network, the service, any of its services, fraud, criminal activity or where the customer's use of the service is placing an unreasonable constraint on the MTN network which may impact the experience of other MTN Customers.

MTN Locked Device Promotion Terms and Conditions: Please note that as of 25 January 2021 the provisions of clause 1.2 and 1.4, 1.4.1.5, 1.4.2.5 and 1.4.3.5 have been amended.

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1. Introduction

- 1.1 MTN new PayAsYouGo customers who purchase a new dual SIM or locked device on a “new” MTN SIM and load a cumulative data bundle worth R10 (Ten rand) or more every month to unlock a FREE Data and Social Bundles
- 1.2 The MTN Locked Device Promotion is available from 5th of October 2020 to 31st of July 2021.

1.3 MTN may, in its sole and absolute discretion, amend or withdraw this promotion with notice. Customers must visit www.mtn.co.za regularly for notices, updates and/or changes to services.

1.4 Customers who purchase locked devices and spend R10 (Ten Rand) on any data bundle (can be cumulative) every month will receive **FREE** additional Data and Social Bundles as per promotional period, validity and device prices below:

1.4.2 Locked Value Add: Below R999

1.4.2.1 500MB YouTube x 3 months

1.4.2.2 500MB WhatsApp x 3 months

1.4.2.3 500MB Data x 12 months

1.4.2.4 7 days/weekly validity.

1.4.2.5 The above-mentioned free data and social bundles are valued at R750:

1.4.3 Locked Value Add: between R1000 – R1999

1.4.3.1 1GB YouTube x 3 months;

1.4.3.2 1GB WhatsApp x 3 months;

1.4.3.3 1GB Data x 12 months

1.4.3.4 7 days/weekly validity.

1.4.3.5 The above-mentioned free data and social bundles are valued at R900:

1.4.4 Locked Value Add: above R2000

1.4.4.1 1GB YouTube x 6 months;

1.4.4.2 1GB WhatsApp x 6 months;

1.4.4.3 2GB Data x 12 months

1.4.4.4 7 days/weekly validity.

1.4.4.5 The above-mentioned free data and social bundles are valued at R1400:

1.5 The Customers must successfully activate the cell phone number, in terms of the Regulation of Interception of Communications and Provision of Communication-related Information Act 70 of 2002 as amended and any regulations thereto (“RICA”). RICA may be done at any selected MTN Stores or Retailers.

2. MTN Locked Device Promotion Terms and Conditions

2.1 Please refer to the table below for a list of dual SIM Locked Devices and Data allocation

Device	YouTube Data allocation (Valid 7 Days)	WhatsApp Data allocation (Valid 7 Days)	Data	Validity
Hisense Infinity U963 (LTE)	500MB X3 months	500MB X3 months	500MB X12 months	7 days/ weekly
Mobicel Rio (3G)				
MTN Smart T (3G)				
Tecno AC12 (3G)				
ZTE Blade A3 2020				
Hisense Infinity U40 (LTE)	1GB X3 months	1GB X3 months	1GB X12 months	7 days/ weekly
Hisense Infinity E50 Lite (LTE)				
Hurricane ExplorerT10 (LTE)				
Nokia C1 (3G)				
Samsung Galaxy A2 Core (LTE)				
Samsung Galaxy A3 Core (LTE)				
Samsung A02				
Tecno AC60(LTE)				
Huawei Y5a (LTE)	1GB X6 months	1GB X6 months	2GB X12 months	7 days/ weekly
Huawei Y6a (LTE)				
Samsung Galaxy J4 Core (LTE)				
Samsung A02s (LTE)				
Samsung A12 (LTE)				
Samsung A32 (LTE)				
Vivo Y1s (LTE)				
Tecno Spark 5 Air (LTE)				

2.2 The list of devices on 2.1 consists of a dual SIM device with 2 ports.

2.2.1 Port 1 will be locked on the MTN network and can only use MTN SIMs.

- 2.2.2 Port 2 can be used for other network SIMs.
- 2.2.3 MTN reserves the right to downgrade technology on the second SIM slot depending on the technology of the primary SIM.
- 2.3 The promotion is to be awarded when a customer buys a specific Locked device(s) with a “new” MTN SIM and buys any data bundle of R10 or more (can be cumulative).
- 2.4.1. A device purchase of below **R999** will unlock a social bundle of 500MB YouTube and 500MB WhatsApp every month for 3 months, and additional 500MB data bundle each month for 12 months of the customer’s life cycle on the network valid to use for a period of 7 days.
- 2.4.2. A device purchase between **R1000** and **R1 999** will unlock a social bundle of 1GB of YouTube and 1GB WhatsApp every month for 3 months, and additional 1GB data bundle each month for 12 months of the customer’s life cycle on the network valid to use for a period of 7 days.
- 2.4.3. A device purchase of above **R2000** will unlock a social bundle of 1GB of YouTube and 1GB WhatsApp every month for 6 months, and additional 2GB data bundle each month for 12 months of the customer’s life cycle on the network valid to use for a period of 7 days
- 2.5 The provisioning of the FREE inclusive data value will take up to 24 hours to be activated.
- 2.6 Customers will need to download the WhatsApp application from device app stores, such as; Google Play, KaiOS Apps store or the new Huawei App Gallery to access the WhatsApp application.
- 2.7 WhatsApp voice and video calls are prohibited on the WhatsApp bundle.
- 2.8 The FREE promotional Data and Social Bundles will all have a 7 day/weekly validity. The customer can only receive the offer once per number (new MTN PayAsYouGo SIM).
- 2.9 The FREE promo inclusive data value will always deplete 1st before any purchased inclusive data value. Once the FREE inclusive data value has been depleted, customers will be charged an Out of Bundle Rate (Base Priceplan Data Rate) from their Airtime or it will deplete their data bundle (if one is loaded).
- 2.9 Customers will only receive the device value add and not the SIM value adds.
- 2.10 Customers who purchase a Bundle Bonanza SIM card with the promotion will get the SIM benefit, unless paired with a NEW MTN device, because a customer is eligible to get one value add per promotion.

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